

HEARTLAND ALLIANCE EQUITY. OPPORTUNITY. FOR ALL.

2019 ANNUAL REPORT JULY 2018 - JUNE 2019

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HEARTLAND ALLIANCE

PRESIDENT'S LETTER



As I reflect on Heartland Alliance's work in 2019, I think of our teams across the world working in community with participants to

secure access to health and healing, safety and justice, and economic opportunity. This year's Annual Report highlights the experiences of a few participants whose stories demonstrate the power of our shared vision of equity and opportunity for all.

- · Alvin and Ernest found connections to housing, healthcare, and each other, and use their own experiences to support others just starting their journey toward stability.
- · Adelia learned about new ways to address the mental health needs of her community and became a leader, helping women raise their collective voice for peace and health.
- · Scottie tapped the skills he gained as a participant to become a role model, inspiring young men working to change their lives to unlock their potential through employment.

At Heartland Alliance, we are inspired by these stories of hope and resilience, and we are driven by our commitment to eliminate the barriers to opportunity that are encountered by far too many who are marginalized in society.

It is through our partnership with donors, community partners, staff, and volunteers that we are able to make progress in this work. I invite you to review the Annual Report, and I encourage you to you to visit our redesigned website where you can learn about our programs, policy efforts, and participants, as well as find more ways to get involved in our efforts to achieve equity and opportunity for all.

On behalf of Heartland Alliance's Board, staff, and participants, thank you for your continued partnership.

EQUITY. OPPORTUNITY. FOR ALL.

EVELYN DIAZ

PRESIDENT, HEARTLAND ALLIANCE

IMPACT 2019

5,000,000+

IMPACTED BY POLICY & ADVOCACY

464,108

PARTICIPANTS SERVED

COMMUNITIES

SERVED

LOCATIONS



HEALTH & HEALING

"I'm just so happy I've got the opportunity to be back. I got my mental health in check, I got housed, and I got my life back together through Heartland Alliance."

Heartland Alliance Health (HAH) has three healthcare centers, spanning Chicago's north, west, and south sides. These centers

aim to transform healthcare for the most vulnerable - particularly people experiencing homelessness, mental health issues and substance use disorders, or those struggling with multiple chronic illnesses.

Alvin and Ernest share more than just a healthcare provider. Together, this couple has shared a path forward to stability and success. Heartland Alliance Health's outreach team first connected with Alvin under a viaduct on Chicago's north side. With just a few months of case management, Alvin was housed - and has been for the last six years.

Ernest came to us seeking assistance with mental health care and housing in 2011. For almost a decade, he has been receiving therapy and case management through Heartland Alliance Health's ACT therapy program. A champion for the team's harm reduction services, Ernest has seen a dramatic reduction in his own substance use and has been housed for several years.

Ernest and Alvin met through Heartland Alliance Health, and have been helping one another thrive. You can see both of them at our north side health center several times a week, as they both attend therapy and volunteer their time to help provide meals for those still unstably housed.

SAFETY & JUSTICE

"What I learned with Heartland Alliance International has helped me support my community and create a more peaceful coexistence."



Heartland Alliance International's (HAI) programs fight discrimination and harassment, provide trauma informed healthcare, and build the capacity of grassroots organizations that advance the rights of vulnerable populations around the globe.

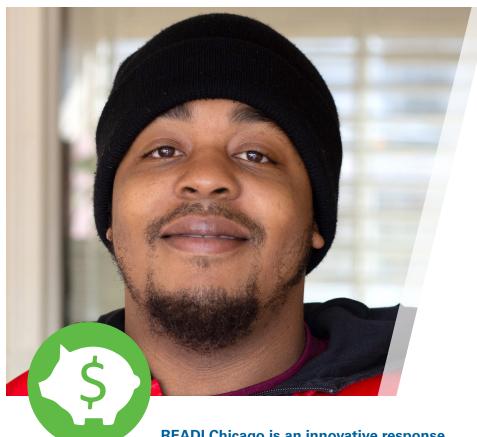
For years, the Embera people of Colombia have been forced to migrate in search of refuge from armed conflict and violence. Eventually settling on the outskirts of Quibdó, Colombia, the traumas of forced migration and conflict have had a lasting impact on the community – including people like Adiela.

"Before Heartland Alliance, we didn't know what mental health was. We didn't realize that knowledge and understanding could actually help the community begin to heal from displacement."

HAI's team of social workers and clinicians work closely with survivors, helping them find peace and purpose in their new space. The community has since grown to include more than 130 families with their own businesses and schools.

In 2018, Adiela became the first female governor of an Embera community, and had dedicated her tenure to building up women's leadership and normalizing conversations around mental health.

"The sessions with HAI have helped with my new role as governor. What I learned with HAI has helped me support my community and create a more peaceful co-existence."



ECONOMIC OPPORTUNITY

"I got a lot of support and mentorship out of Onboard Chicago-they really took their time to help us and make sure we wouldn't end up back in the streets."

Scottie received a placement in Onboard Chicago, a new Heartland Alliance initiative focused on working with employers to strengthen their approach to hiring and retaining workers formerly involved with the criminal justice system.

Now, he is hoping to help others, demonstrating the benefits to individuals and communities of unlocking the creative, professional, and human potential of the 70 million adult Americans with previous justice system involvement.

"I'm doing this because I want to show other participants trying to change their lives that anything is possible when they finish READI."

READI Chicago is an innovative response to gun violence in Chicago, providing outreach to those who are most highly impacted by gun

violence, and connecting them to paid transitional jobs, cognitive behavioral therapy, and support services.

Scottie is a crew chief for READI Chicago, supervising a small crew of participants and working alongside them to set a positive example.

Scottie is uniquely suited to this position – he used to be a participant himself. While Scottie gained an array of new work skills during the 18-month program, he still faced barriers to employment.

FINANCIAL REVIEW

Eighty-six cents of every dollar donated to Heartland Alliance goes directly to programs for the most vulnerable.

TOTAL REVENUE* \$175,910,856

66.8% Grants and Contracts

22.8% Contributions

5.6% Rental Income and Housing Development

3.2% Patient Services

0.7% Miscellaneous Income

1.0% Future Planning Income

TOTAL EXPENSES \$169,464,834**

33.4% Housing Initiatives

21.0% Healthcare Initiatives

12.8% Administrative

14.1% Justice Initiatives

13.2% International Initiatives

4.7% Jobs Initiatives

0.9% Fundraising

^{*}Source: Page 4 of the Consolidated Financial Report, Consolidated Statement of Activities of Heartland Alliance for Human Needs & Human Rights;

Without our many generous champions and partners, this work would not be possible.

Thank You.







HEARTLAND ALLIANCE

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