

Transforming lives. Transforming communities.

Annual Report 2007



Transformation. It is a powerful journey: One that can lift the spirit.
Help realize human potential. Create a world of justice and opportunity.

At Heartland Alliance for Human Needs & Human Rights, transformation is what drives us. It underlies every day of our work helping thousands of men, women, and children threatened by poverty and danger move from crisis to stability and on to success.

Whether it is our work in housing, health care, legal protections, or economic security, we transform lives. We transform communities.

Heartland Alliance has spurred many exciting transformations over the past year:

Once pock-marked high-rise public housing buildings are now vibrant mixed-income communities. Young people anxious for basic health care can now access desperately needed dental services at our school-based health centers. Homeless families struggling to stand on their

own are on the path to economic stability and security. And immigrants unjustly detained through a broken immigration system gain access to critical legal services to help reunite them with their families.

But transformation is not just our end. It is also our means. As an organization, Heartland Alliance has transformed to address evolving societal challenges. We increasingly share and apply our knowledge to help other communities address similar problems. We use our 119 years of experience providing human services with growing frequency to make a lasting impact at the policy making level.

These transformations will ultimately carry us to our destination of a more just society where the human rights of all are fully realized. Thank you for your passion and investment in this important journey.



“Roosevelt Square is marvelous. The first thing that got me—it was so peaceful here. It took me four days to adjust! I remember when you couldn’t walk through here. It was madness. A lot of change around here, all of it I like.”

Darla Riley, resident of Roosevelt Square, and participant in Heartland Alliance’s Transitional Jobs program.



Transforming lives and communities through housing.

A Key, a Door, a Lock. Most of us take for granted the weight of a key in our pocket, the slam of a door at the end of the day, or the click of the lock as we secure our homes for the night. These are potent symbols of an elusive dream when you're struggling to find or maintain a home. Having a roof over your head is not just a fundamental need, but a basic human right. Heartland Alliance knows that having a space to call home, a place to develop roots, provides purpose and possibility—a springboard to a brighter future.

Transforming Communities. Nowhere is this more apparent than among residents of the Chicago Housing Authority, one of the nation's largest and oldest public housing agencies. Heartland Alliance has worked as a partner with the Chicago Housing Authority to help transform Chicago's public housing—deep, concentrated pockets of urban poverty and decline—into healthy, vibrant communities.

We've taken our expertise in successfully developing more than 1,000 affordable homes to create revitalized, mixed-income communities with the CHA in Chicago neighborhoods on the near west and south sides. This year alone, we developed more than 220 affordable residences at the Roosevelt Square and Jazz on the Boulevard housing developments.

But we know that a stable home takes more than just four walls and a roof—it means having opportunities to be a successful member of your community. That's why Heartland Alliance provides CHA residents with life skills and tools—such as innovative job training programs, employment referrals, and a “101” on building a nest egg.

Other cities in the Midwest have turned to Heartland Alliance to learn from this recipe of success. Our next frontier: helping the cities of Milwaukee, Wisc. and Benton Harbor, Mich. tackle similar challenges in their communities.

Heartland Alliance was recognized at the 2007 Community Neighborhood Development Awards for its work on the first phase of the Roosevelt Square initiative.



More than 50 percent of Senn High School's 1,800+ students rely on Heartland Alliance's health care services.

Transforming lives and communities through **health care.**

Without health insurance, getting treatment for a sick child is a struggle. Battling a serious illness an insurmountable feat. Preventative care likely out of the question. This is the unfortunate reality of the 1.7 million people in Illinois and nearly 47 million people nationwide who lack health insurance.

As health care reform remains politically gridlocked, Heartland Alliance reaches out to individuals in need where they are—in schools, shelters, or even on the street—providing them with medical services and fulfilling their right to basic health care.

Transforming Youths' Lives. An aching tooth. Emotional trauma from abuse. Asthma-related breathing problems. These are as much of a challenge to learning as inadequate teachers or dated textbooks. From providing an ice pack for a bruise to tackling childhood obesity and diabetes, Heartland Alliance, through its Heartland Interna-

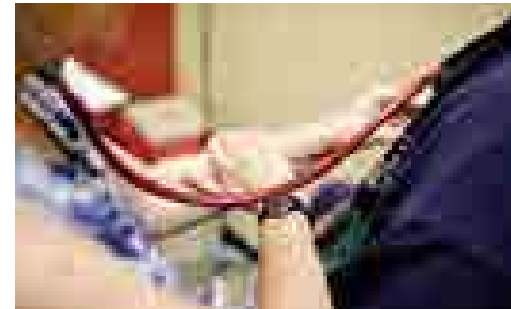
tional Health Center affiliate, meets the needs of students at Nicholas Senn High School in Chicago's Edgewater neighborhood.

Heartland Alliance is at the forefront of establishing a school-based health care model that meets the needs of at-risk adolescents. Of the school's diverse student body—1800+ students representing 65 countries and 46 native languages—90+ percent are poor and many would have no access to health care were it not for Heartland Alliance.

This past year, Heartland Alliance added dental care services to students, making the Senn High School Health Center one of a handful in Illinois to offer such comprehensive services. Heartland Alliance's next stop? Roosevelt High School in Chicago's Albany Park neighborhood, where we will bring this successful model to another diverse population of youth facing similar challenges in receiving basic health care.

The Senn High School Health Center is one of only a handful in Illinois offering primary, mental, and dental health care.

More than 1 in 4 young Illinois adults lack health insurance.



“Our health care really makes a difference in students’ lives. From taking care of a cavity to more serious health problems, we not only help students take care of their bodies, but also help them stay focused on learning.”

Dr. Bob Fitzpatrick, Heartland Alliance dentist at Senn High School Health Center.

“When I got asylum, I cried and so did my lawyer. We were so happy after six years of waiting. They’re always there for me.”

Donald Hanaj, an ethnic Albanian who fled persecution in Serbia as a 17-year-old orphan, on his experience with Heartland Alliance’s NIJC lawyers.



Transforming lives and communities through **legal protections.**

Alone, without access to a lawyer. Held indefinitely without a day in court. Inhumanely treated, many times without basic, sometimes life-saving, medical care. It's the story of more than a quarter million immigrants—men, women, and children—detained in a complex web of county jails and federal facilities. Most pose no threat to our communities. Many are fleeing persecution and seeking asylum. It's a system that tramples the cornerstones of our U.S. justice system. Undermining our moral and democratic values. Threatening the rights of us all.

Transforming a Broken Immigration System. Heartland Alliance believes a common-sense approach must trump this warehousing of people in the U.S. immigrant detention system. Through our National Immigrant Justice Center, Heartland Alliance is using precedent-setting legal cases,

public education, and advocacy to help restore a standard of basic human decency to the immigrant detention system.

This past year, we helped put detention reform on the federal legislative map—encouraging the “Secure and Safe Detention and Asylum Act”—during the U.S. Senate’s immigration reform efforts. We have educated 1,200 detainees about their basic rights, secured the release of more than 150 detainees, and provided more than 7,500 people with legal services in the past year.

While immigration reform did not cross the legislative finish line this year, Heartland Alliance remains committed to reforming this inhumane and unjust system of detaining people. This commitment is the fabric of who we are and what we do—restoring hope and the promise of the American Dream for all.

150 Detainees released through our National Immigrant Justice Center's (NIJC) efforts

1,200 Detainees educated by NIJC about their basic legal rights

7,500 Persons provided legal services through NIJC



The National Immigrant Justice Center uses precedent-setting legal cases, public education, and advocacy to help restore a standard of basic human decency to the immigrant detention system.



“I’m responsible. I control what goes on here. Something is in my name.”

Joy Jackson, participant in Heartland Alliance’s Families Building Community program.

Transforming lives and communities through **economic security.**

Poverty ravages the human spirit. It destroys families, erodes communities, and handicaps economies. At some point during adulthood, the majority of Americans will live in poverty.¹ It is not the issue of “others.” It affects us all.

Heartland Alliance’s approach to creating economic security—from job training and job placement to helping build a nest egg for the future—transforms lives. From homeless people to public housing residents to the working poor, our diverse programs serve people through different phases of need.

Transforming Lives. Fleeing violence at home. Stranded at an emergency shelter, children in hand. Scared, and no place else to go. This is the disheartening reality of many of Heartland Alliance’s participants in its Families Building Community program. The program helps homeless families, many of whom have experienced domestic violence or substance abuse, embark on the road to economic self-sufficiency.

Heartland Alliance works closely with program participants over a one-year period, placing them in safe apartments with leases held in the participant’s name—a unique program feature that helps participants develop a financial track record from day one. Heartland Alliance provides intensive supportive services—ranging from job search assistance to domestic violence counseling to learning the basics of budgeting—a comprehensive approach that creates the critical stepping stones to a safer and more secure future.

The program works. This year, Families Building Community enters its 15th year, having helped more than 500 families. An extraordinary 87 percent of recent program graduates remain housed one year later. Among these families, those completing a one-year follow up showed a 97 percent increase in their income from the time they started the program. It’s all part of Heartland Alliance’s informed expertise—creating paths from crisis to stability and on to success.

Heartland Alliance's financial asset building and job training programs have impact—giving men and women critical skills to achieve economic stability.

Heartland Alliance's **growth** and **continued transformation.**

Heartland Alliance's growth and continued transformation played out in exciting ways over the past fiscal year, including:

HOUSING

- Recognized nationally and locally for the first phase of the Roosevelt Square housing development. The initiative won prestigious awards from the Chicago Neighborhood Development Awards and Affordable Housing Finance, testimony to Heartland Alliance's creative partnership with co-developers Related Midwest and Quest.
- Began tackling Milwaukee's challenges housing homeless and mentally ill persons through a partnership with the Guest House, a homeless services provider in Milwaukee. Heartland Alliance is sharing its expertise in affordable and supportive housing to develop a 24-unit permanent supportive housing residence.



Mputa Mbundzu, survivor of torture and client of the Marjorie Kovler Center for the Treatment of Survivors of Torture.

- Released *Not Even a Place in Line: Public Housing and Housing Choice Voucher Capacity and Waiting Lists in Illinois*, Heartland Alliance's report revealing how inadequate capacity and long waiting lists plague housing assistance programs in Illinois.

HEALTH CARE

- Celebrated the 20th anniversary of the Marjorie Kovler Center for the Treatment of Survivors of Torture. The program has served 1,350 survivors of political torture from 73 different countries since its inception.
- Improved patient care through successfully transitioning Heartland Alliance's main health center to a leading-edge electronic health record system, based on nationally developed standards.
- Successfully advocated for legislation in Illinois to reduce language barriers in medical care, helping improve medical care for thousands of non-English speaking residents in Illinois.
- Opened The Learning Center, a licensed child care center designed to provide developmentally appropriate, quality pre-school and after school services for children who are survivors of violence in their homes or homelands.

LEGAL PROTECTIONS

- Through Heartland Alliance's National Immigrant Justice Center advocacy efforts, secured an appellate court ruling that immigration judges have the right to review an immigrant's application for temporary protected status in the U.S.—a ruling that impacts thousands of immigrants across the U.S.

- Moved quickly to expand our program for unaccompanied immigrant children at Heartland Alliance's International Children's Center. In response to needs identified by the U.S. Office of Refugee Resettlement, Heartland Alliance expanded program capacity more than threefold from 54 to 168 children in the span of four months.

ECONOMIC SECURITY

- With more than 240 placements, had a record-breaking number of participants from our Transitional Jobs program placed into employ-



Darla Riley, resident of Roosevelt Square, and participant in the Transitional Jobs program.

ment. Our Transitional Jobs program, a successful approach that provides short-term, paid employment and skills-building as a stepping stone to longer-term employment, is the largest in the Chicago region.

- Inaugurated The Opportunity Center in Benton Harbor, Michigan. The program brings Heartland Alliance's comprehensive approach

to employment readiness through vocational job literacy, training, and transitional job services.

- Released Heartland Alliance's *2007 Report on Illinois Poverty*, helping educate the public on the challenges and solutions to poverty and generating more than 140 different media stories around the state. New in this year's report: a section outlining key public policy recommendations to reduce poverty.

- Launched *From Poverty to Opportunity: Realizing Human Rights in Illinois*, Heartland Alliance's advocacy campaign to cut in half by 2015 the number of Illinoisans living in extreme poverty with annual incomes of half the poverty line or less.

- Secured passage in the Illinois legislature of the Illinois Children's Savings Accounts Act, creating a task force to develop opportunities for every child born in Illinois to have a more financially secure future.

Heartland Alliance: **who we are.**



Heartland Alliance for Human Needs & Human Rights champions the human rights and improves the lives of men, women, and children who are threatened by poverty or danger. For more than 100 years we have been providing solutions—both through services and policy—that move individuals from crisis to stability and on to success. Our work in housing, health care, legal protections, and economic security helps people build better lives.



Our comprehensive programming includes:

Housing: developing affordable housing that gives stability to individuals, families, and communities.

Health Care: offering medical, dental, mental health, and addictions treatment services that help people survive and thrive.

Staff: Nearly 700 staff provide services 365 days a year. Heartland Alliance staff professionals include CPAs, MBAs, MDs, JDs, PhDs, PsyDs, MSWs, MPHs, RNs, and many, many more, all dedicated to Heartland Alliance's mission.

Legal Protections: upholding justice for individuals in danger, particularly immigrants, refugees, and those fleeing violence.

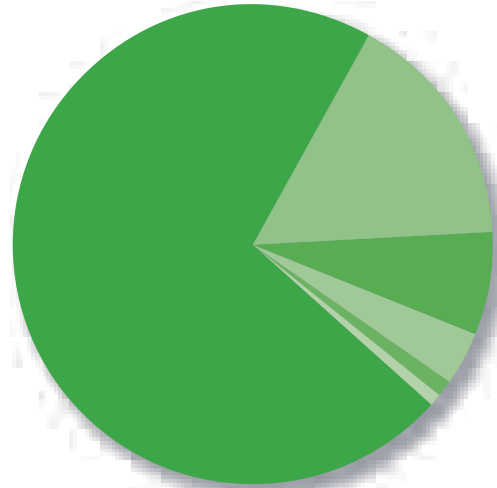
Economic Security: providing skills to help individuals and families improve their well-being and standard of living.

Volunteers: More than 1,280 volunteers contributed over 107,360 hours during the past fiscal year, equivalent to more than \$7.1 million.

2007 Financial Report

Mission:

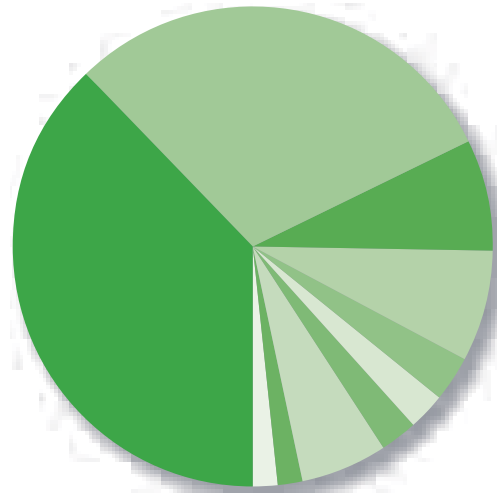
Heartland Alliance advances the human rights and responds to the human needs of endangered populations—particularly the poor, the isolated, and the displaced—through the provision of comprehensive and respectful services and the promotion of permanent solutions leading to a more just global society.



Total Income

\$53,380,652

71.6%	Grants and contracts
16.1%	Contributions
6.9%	Program service fees and third-party revenue
3.5%	Rental and related revenue
1.2%	United Way
0.7%	Miscellaneous income



Total Expenses

\$53,380,652

37.9%	Social services for impoverished individuals and families
30.0%	Health care for homeless and low-income individuals and families
7.6%	Housing services
7.3%	Human resources, information technology, and financial services
3.1%	Public policy programs
2.7%	Future program commitments
2.5%	International projects
5.7%	Services to immigrants and refugees
1.8%	Fundraising
1.4%	Planning and communications

Financial information represents fiscal year 2006-2007. For a copy of our most recent audited financial statement, please send your written request to: Heartland Alliance For Human Needs & Human Rights, Attention: Chief Financial Officer, 208 South LaSalle Street, Suite 1818, Chicago, IL 60604.



(left) Sid L. Mohn and Paul A. Zucker

“Heartland Alliance transforms lives through a philosophy based on a high regard for human potential. Our partnership with program participants is grounded in dignity, respect, and a commitment to believe in every man, woman, and child, even when their own hope falters. We learn inspiring lessons from the people we work with every day—people struggling to attain their dreams. Their path from hardship to opportunity and well-being is lit by the hundreds of Heartland Alliance employees and volunteers who are proud to guide their journey.”

Sid L. Mohn

President

Heartland Alliance for Human Needs & Human Rights

“Today’s social issues cry out for bold actions and transformational approaches. Heartland Alliance’s high-impact, sustainable solutions are increasingly gaining recognition and being applied regionally, nationally, and internationally. By redefining the boundaries of what’s possible, we constantly innovate and improve on successful programs. Equally important, our high standards of accountability to investors and to program participants deliver powerful social returns.”

Paul A. Zucker

Chair, Board of Directors

Heartland Alliance for Human Needs & Human Rights

Investors

\$100,000+

Anonymous

Investing in solutions to poverty and injustice.

Anonymous

Investing in a green housing project in Totonicapan, Guatemala.

The Atlantic Philanthropies (USA) Inc.

Investing in the National Immigrant Justice Center.

The Annie E. Casey Foundation, Inc.

Investing in the National Transitional Jobs Network.

Designs for Dignity Board of Heartland Alliance

Investing in design services that create interior spaces reflecting dignity, hope, and comfort through the Kitchen Walk and Making a Difference by Design.

Eleanor Foundation

Investing in a three-year initiative to improve the economic stability of working women.

The Ford Foundation

Investing in Enlaces América.

Grand Victoria Foundation

Investing in the Mid-America Institute on Poverty for two years.

Leo S. Guthman Fund

Investing in design services, for three years, that create interior spaces reflecting dignity, hope, and comfort.

JEHT Foundation

Investing in the National Immigrant Justice Center.

The Joyce Foundation

Investing in the National Immigrant Justice Center, the National Transitional Jobs Network, and a three-year initiative to help formerly-incarcerated individuals re-enter the workforce.

Junior Board of Heartland Alliance

Investing in solutions to poverty and injustice, and supports services for people living with HIV/AIDS through Art Against AIDS®.

W.K. Kellogg Foundation

Investing in a three-year initiative around asset building and economic security for people in poverty.

Kovler Fund of The Community Foundation for the National Capital Region

Investing in the Marjorie Kovler Center for the Treatment of Survivors of Torture.

Lawyers Trust Fund of Illinois

Investing in the National Immigrant Justice Center.

The John D. and Catherine T. MacArthur Foundation

Investing in a three-year demonstration project to assist hard-to-house public housing residents.

Charles Stewart Mott Foundation

Investing in Enlaces América.

Jeanne M. Sullivan

Investing in the Jeanne and Joseph Sullivan Midwest Program for Refugee, Asylee and Human Rights, and in solutions to poverty and injustice.

Constance Tresch

Investing in housing solutions through the Lake Crescent Initiative.

Women's Board of Heartland Alliance

Investing in solutions to poverty and injustice for women and children through The Candlelight Ball.

\$50,000 - 99,999

Arcus Foundation

Investing in the formation of a national network to address unmet needs of lesbian, gay, bisexual, and transgender asylum seekers.

The Boeing Company

Investing in an innovative approach to reducing the stigmas surrounding mental illness, substance use, and homelessness through artistic endeavor, and the Midwest Light of Human Rights Awards.

Chicago Foundation for Women

Investing in new and innovative services for women in danger.

Chicago Tribune Charities - Holiday, a fund of the McCormick Tribune Foundation

Investing in workforce development initiatives for hard-to-employ individuals, services for homeless individuals, and literacy programs for immigrants.

Hugh F. Halverstadt and R. Craig Endicott, and The Hugh F. Halverstadt Advised Fund of The Community Foundation of Middle Tennessee

Investing in solutions to poverty and injustice through the Mama Meta Fund.

JPMorgan Chase Foundation

Investing in resident services for families moving into mixed income affordable housing communities.

Mertz Gilmore Foundation

Investing in the Mid-America Institute on Poverty.

Northminster Presbyterian Church

Investing in international human rights work in Kenya.

Open Society Institute

Investing in the National Immigrant Justice Center.

Polk Bros. Foundation

Investing in a health center for low-income students in a Chicago public high school and workforce development services for the hard-to-employ.

Michael Reese Health Trust

Investing in the Marjorie Kovler Center for the Treatment of Survivors of Torture.

Sara Lee Foundation

Sara Lee Foundation was the Lead Corporate Sponsor of Heartland's workforce development initiatives.

The Sophia Fund of the Chicago Foundation for Women

Investing in the National Immigrant Justice Center.

Woods Fund of Chicago

Investing in asset building and economic security for children in poverty.

\$25,000 - 49,999

Adams Street Partners, LLC

Investing in solutions to poverty and injustice.

The Chicago Community Trust

Investing in the Mid-America Institute on Poverty.

The Comer Foundation Fund of The Chicago Community Foundation

Investing in solutions to poverty and injustice through services to benefit youth.

Diane and Rod Dammeyer

Investing in solutions to poverty and injustice through the Dammeyer Family Fund.

Richard H. Driehaus Foundation

Investing in design services that create interior spaces reflecting dignity, hope, and comfort.

Equal Justice Works

Investing in the National Immigrant Justice Center through matching donations from Mayer, Brown, Rowe & Maw LLP and the Chicago Bar Foundation.

Leonard C. Goodman

Investing in solutions to poverty and injustice.

Grant Healthcare Foundation

Investing in a health center for low-income students in a Chicago public high school.

N. Lynn Hiestand

Investing in solutions to poverty and injustice through the Christian Hiestand McClellan Fund, and supporting vulnerable populations in Guatemala.

Diane G. and David K. Hill

Investing in solutions to poverty and injustice.

Illinois Children's Healthcare Foundation

Investing in the Mid-America Institute on Poverty.

Illinois Equal Justice Foundation

Investing in the National Immigrant Justice Center.

Mr. and Mrs. Michael L. Keiser

Investing in solutions to poverty and injustice.

Kimball Hill Homes Fund of the Homebuilding Community Foundation

Investing in solutions to poverty and injustice through affordable housing opportunities.

Jeanne and Desmond LaPlace

Investing in solutions to poverty and injustice, and supporting emergency and educational assistance for immigrants and refugees.

LaSalle Bank

LaSalle Bank was the Lead Corporate Sponsor of Heartland's affordable housing initiatives.

The Libra Foundation

Investing in solutions to poverty and injustice and the Mid-America Institute on Poverty.

Lloyd A. Fry Foundation

Investing in vocational training and employment services.

Mayer, Brown, Rowe & Maw LLP

Investing in the National Immigrant Justice Center and the Midwest Light of Human Rights Awards.

Patty and Rob Moore

Investing in solutions to poverty and injustice.

Kathe A. and William C. Pate

Investing in solutions to poverty and injustice, and in memory of Joseph P. Sullivan.

Prince Charitable Trusts

Investing in the practice of harm reduction.

Frank F. Quinn

Investing in solutions to poverty and injustice.

Ravenswood Health Care Foundation

Investing in primary health care services for low-income individuals.

Mary and Robert Reusché

Investing in solutions to poverty and injustice through the Reusché Family Fund.

Sidley Austin LLP

Investing in the National Immigrant Justice Center and the Midwest Light of Human Rights Awards.

Sonnenschein Nath & Rosenthal LLP

Investing in the National Immigrant Justice Center and the Midwest Light of Human Rights Awards.

United Way of Metropolitan Chicago

Investing in refugee youth leadership, sexual assault services for youth, therapeutic day care services, disaster recovery, and the National Immigrant Justice Center.

Washington Square Health Foundation

Investing in primary health care services for low-income individuals.

\$10,000 - 24,999

Anonymous

Investing in solutions to poverty and injustice and Art Against AIDS®.

Anonymous

Investing in solutions to poverty and injustice through the Mama Meta Fund.

Suzanne and David Arch

Investing in solutions to poverty and injustice, and home essentials for individuals and families moving into new homes.

Baker & McKenzie

Investing in the Midwest Light of Human Rights Awards.

Bank of America Foundation

Investing in solutions to poverty and injustice through affordable housing initiatives, and supports Making a Difference by Design.

Bridgeview Bank Group

Investing in solutions to poverty and injustice in two Chicago communities, and supports Midwest Light of Human Rights Awards and Celebration of Home & Garden.

Russell Campbell

Investing in solutions to poverty and injustice.

Center for Human Rights and Constitutional Law

Investing in the National Immigrant Justice Center.

Chicago Area Foundation for Legal Services

Investing in the National Immigrant Justice Center.

Chicago Bar Foundation

Investing in the National Immigrant Justice Center.

The Chicago Community Foundation

Investing in the Mid-America Institute on Poverty.

ComEd, An Exelon Company

Investing in The Candlelight Ball and the Midwest Light of Human Rights Awards.

Frechette Family Foundation

Investing in solutions to poverty and injustice through The Candlelight Ball.

Susan M. Fredman and Terri J. Hawley

Investing in design services that create interior spaces reflecting dignity, hope, and comfort.

Morris M. Goldberg Charitable Trust

Investing in the Marjorie Kovler Center for the Treatment of Survivors of Torture.

Scott L. Goodman

Investing in solutions to poverty and injustice, and supporting vulnerable populations in Guatemala.

Christopher L. & M. Susan Gust Foundation

Investing in solutions to poverty and injustice.

Lynne and Lee Hillman

Investing in solutions to poverty and injustice.

Jenner & Block, LLC

Investing in the Midwest Light of Human Rights Awards.

Jones Day

Investing in the Midwest Light of Human Rights Awards.

Rita and Jim Knox

Investing in solutions to poverty and injustice, and in honor of Diane and Rod Dammeyer.

Kohler Company

Investing in Making a Difference by Design.

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Transitional Jobs participant Byron Dickens with employment placement coordinator India Jenkins.

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Annual Report 2007

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